

IE7 Instructions for Drugscan Customer Portal to View Reports

Here is one common reason why the prompt may not appear. Automatic prompting for downloads has been disabled.

To enable prompting:

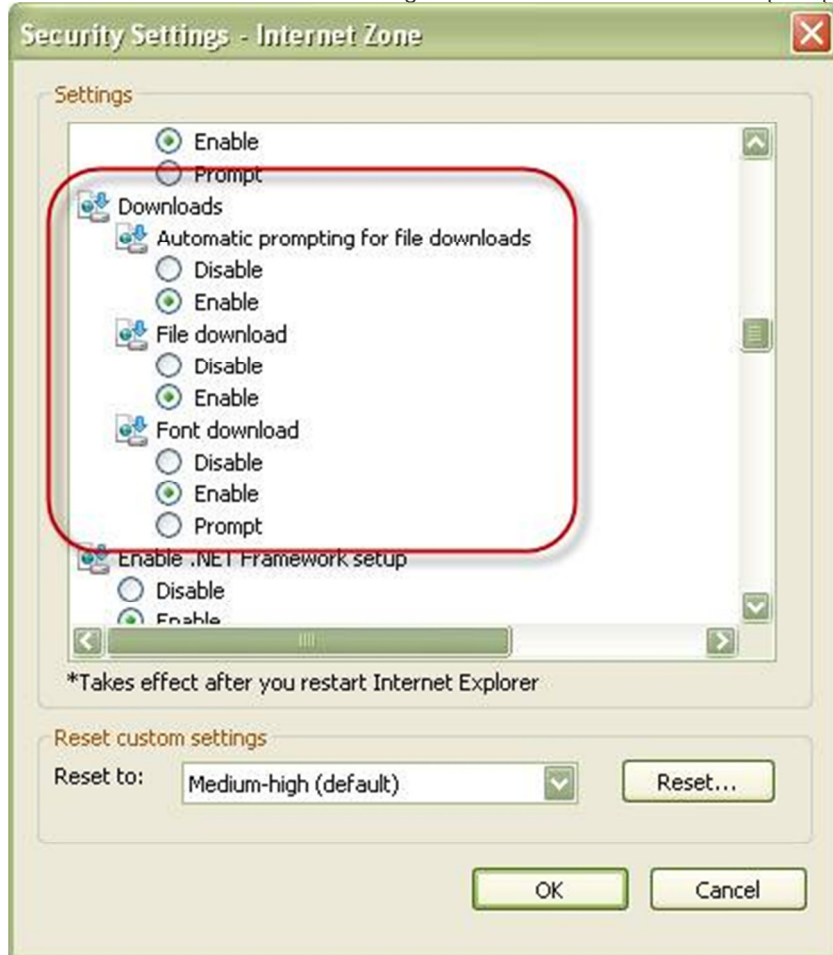
1. Open Internet Explorer and click **Tools > Internet Options > Security** tab.



2. Click **Custom level...** to open the Security Settings dialogue.

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3. Scroll down to the Downloads heading and select Enable for automatic prompting, files, and fonts.



4. Click **OK**, and if asked whether you are sure, click **Yes**.
5. Click **OK** again.

After completing those steps, close all Internet Explorer windows. Then open Internet Explorer and attempt the download again.